

UWIN Work Group Minutes

Work Group:

Meeting Date: May 18, 2004

Facilitator: Michael Deily

Minute Recorder: Tamara Keene

Attendees: Mande Buckley, Cathy Chambless, Marie Christman, Michael Deily, Tamara Keene, Matt Knotts, Nonie Lancaster, Hank Liese, Susan Loving, Alison Lozano, Sara McCormick, Corliss Neuber, Blaine Petersen, Diane Russell, Murette Monson, and Jolene Wyler

Next Meeting Date and Location

June 10, 2004 8:30am – 11:00am at the Judy Buffmire Building in the South Conference Room

Discussions for Future Meetings

Work on filling in CMS/MIG Requirements.

Topic and Summary of Discussion

Review the Work Ability CD

Reviewing the CD

- 1- How will the CD stay updated? It is pretty much as is. Care wasn't taken to use information that would not become outdated.
- 2- We should add the Work Ability Phone number to the home page of the CD
- 3- The CD will be distributed to various markets. We are going to work with DWS to get it out to employers, mailing to our work group member, anyone who requests it, use the chamber of commerce, and other ideas as they come up.
 - a. VR

- b. Libraries
- c. DWS offices

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Topic and Summary of Discussion

- 4- How do you get people to look at it?
 - a. Other conferences where the CD can be plugged.
 - b. Chamber of Commerce
 - i. Governor's Committee has member who belongs to the Human Resource National Committee, who can assist as well.
 - c. Put up on the web site for optional availability
 - d. USOE Spring round table series
- 5- Keep a record of CD's that are distributed
- 6- Are we going to have a survey with the CD
 - a. Find out who uses it
 - b. Find out if it was useful
 - c. Find else what else could be useful
 - d. Postcard style.

Work Ability Update

Benefits Planning Update

- 1- This program is continued to have an increase in referrals. 49%
 - a. Is this related because of the Ticket to Work?
 - i. People call Maximus and are directed to the BAPO program
 - ii. Noreen will refer people to the BPAO program
 - iii. The Work Ability line generates many referrals as well.
- 2- UWIN and BPAO have been coordinating strategies to ease the waiting time for people who want to visit with a benefits planner. It will involve giving some self guided information for people seeking assistance.
 - a. 1 hour orientation
 - b. Will begin in June 2004
- 3- IOTI Grant was awarded to allow for more benefits planners, and additional training.
 - a. Diana Beckley will be training around transition issues and overpayment issues this year.
- 4- PAS Cadre was concluded along the Wasatch from, Logan, and Price were well attended.
- 5- BPAO Customer Satisfaction Survey is underway.

- a. Analysis of all benefits planning recipients
- b. 46% response rate

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Topic and Summary of Discussion

- c. Divided into two main groups:
 - d. 79% are satisfied with the benefits planning services they have received.
 - e. Hoping that the draft report will be complete by June, and completed later that same month.
 - f. Also trying to find out how employment ties into the Benefits Plan
 - i. What have they done since meeting with the benefits specialist
 - ii. Are they working, looking for a job?
- 6- System outcomes/sustainability
- a. SSA—3rd year of a 5 year grant, talked about extended funding
 - b. State Agencies—two positions funded until 2004
 - c. USOR—funds one position, time limited
 - d. Valley Mental Health—funds 1 positions, permanent
 - e. DSPD—funds 1 position
 - f. Center for Persons with Disabilities—funds 1 half time position.

Medicaid Work Incentive Update

- 1- Because of the legislative changes there has been a lot of variance in numbers.
- 2- Many eligibility workers are being trained to put Spenddown if it is in the person's best interest.
- 3- Getting ready to do a follow up survey in July and August to describe information about who is on MWI.
 - a. More personal stories
 - b. Quantitative information
- 4- How do you account for the increase in consumers to this program?
 - a. More training
 - b. Rules/Policy stability
 - c. Eligibility workers are gaining more knowledge about this program (Anita Hall)
 - d. Individual training visits to the Voc-Rehab offices
- 5- Would like to increase the participant number by 100 before next March
- 6- It would be interesting to see where the referrals are coming from. Is there a way to track this? Is it effecting the transition population being effected by this new knowledge?
 - a. Consider a follow-up mailing to see where the referrals are coming from to the eligibility workers
- 7- Would like to set some goals to get people into employment that is measurable.

Topic and Summary of Discussion

EPAS Update

- 1- July 2000 gone up to 8 to 26
- 2- Sample client handout
- 3-

New MIG Grant Proposal (Handout)

- 1- We are eligible for a higher tier of funding
 - a. Need a Strategic Plan
 - i. Majority of the first year should be developed to creating this plan.
 - ii. Must demonstrate a high level leadership via council, committee or board. Composed of business, consumer, and government leaders.
- 2- The Governor's Committee and the Executive Board seem to be a way to meet this objective.
 - a. The Governor's Committee has all of these items in place already
 - b. UBET (business network)
 - i. Private sector doesn't want government influence in their business, however...they still wasn't access to resources.
 - ii. The UBET with the Governor's Committee will perform this function as a gateway between government and knowledge resources.
 - iii. Will be meeting with the Chamber of Commerce
 - iv. Trying to identify which employers will step up begin working with UBET
 - v. Will focus creating a model with Salt Lake Chamber of Commerce to then carry to other Statewide Chambers to provide a more state-wide available program.
 - vi. Difficult to keep the momentum with employers going...should be incentives to keep interest engaged.
 - vii. What assistance could UWIN provide to UBET
 1. Funding
 2. Conference for the employers that belong to UBET
 3. Trainings for the employers that belong to UBET
 4. In the future a paid staff to run the UBET Council
 - a. A coordinating body to keep focus
 - b. Most states have a coordinating body

- c. Important that the committee members see this position as part of the business community, rather than tied any government agency.

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Topic and Summary of Discussion

- i. Where would they be housed?
 - 1. At the Chamber of Commerce?
 - 2. In most states this position is not tied to the Chamber of Commerce, but rather through funding from the Employers/Business
 - 3. Look into the Business Associations
 - 4. In other states business rely on Human Resource positions and Rotary Clubs.
 - 5. Many run on bare bones, they are small, takes time, but is very effective.
 - 6. Mostly an organizational process

- c. What can the Governor's Committee do for the UWIN Coalition?
 - i. Governor's Committee has a 3 year plan
 - ii. Show support and dedication to purpose.

- 3- DWS and USOR are working on having an electric tie between the agencies to assist on tracking and evaluating.
 - a. The Choose to Work program is a meeting point where information about consumer outcomes are made available to internal agencies for evaluation.
 - b. Right now the information isn't really accessible to pull into useable formats.

- 4- Should have a plan for an Inter-Agency plan in place, specifically for information sharing.
 - a. George Delevan may have something to this effect.
 - b. It would be best if we had this in place, rather than just a plan.
 - c. Agreement would have to include all agencies who are partners.

- 5- Future plans for MIG grant
 - a. Need to get more people into jobs, using the work incentives
 - b. Coordination among fragmented services
 - c. Leadership from and involvement with employers
 - d. Capacity building and sustainability of new program components
 - e. Measuring an evaluating program performance
 - f. Other items:
 - i. 1 for 2 benefits demonstration
 - ii. Supports of self-employment

- iii. Direct service workforce development
- iv. Transportation

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Topic and Summary of Discussion

- 6- What if we used the MIG grant to create model programs in the community?
 - a. We would provide 1 year grant funds, training, and support
 - b. They would provide match funds and outcomes for evaluation
 - c. May need to get more inter-agency support before models in the community are created, so we can support them in the future.
 - i. Not sure how to make this work when we struggle with what we have on our plate right now.
 - ii. Seed money can be a fund that is over-relied on.
 - 1. Money can also be an incentive to get more people to get on board.
 - 2. Many times organization can't wean themselves off of grants, or step away from the additional funds.
 - 3. Can we identify people/service providers who are already committed to providing service and then provide them technical service/support to help them
 - 4. Is there a way that we can motivate, or tie in, community service providers without using grants as a crutch/motivator?
 - a. Can we identify the providers we want to be involved in serving the state, and create a partnership that way.

2 For 1 Demo Project

Demonstration project to see if a gradual reduction in benefits (2 for 1) would be more successful than the current system of the "cash cliff" method. It is a 4 state pre-demo project that will run for 2 years.

- 1- Sara McCormick will be the project director of the evaluation
- 2- The people will not be disadvantaged who participate the program