

UWIN Work Group Minutes

Work Group: Employment Support

Meeting Date: August 25, 2004

Facilitator: Catherine Carter and Ted Loosli

Minute Recorder: Tamara Keene

Attendees: Tom Brownlee, Catherine Carter, Jeff Sheen, LeeAnn Kelley, Sarah Austin, Catherine Chambless, Andrew Riggle, Mande Buckley, Tamara Keene, Ted Loosli and Caronlee Barkdull

Next Meeting Date and Location

October 27, 2004 at the Judy Buffmire Building in the South Conference Room from 1:00pm -3:00pm

Action Item Updates from Past Meetings

<i>Action Item</i>	<i>Status</i>	<i>Who</i>
Follow up with the client discussed at meeting. Discuss and work through some of the other issues and concerns to parent and concerns to client.	Completed	Leanne
How many people in the mental health arena are on SSDI and could potentially go back to work. This information will help us to bring more people on board the implementation study.	Around 1200	Catherine Carter
Preliminary data on the Valley Mental Health Demo, so we can begin to see where we need to move to incorporate.	Data presented as part of meeting agenda	Catherine Carter LeeAnn Kelley
Email Catherine the Employment Personal Assistance Services Satisfaction Survey so they can make it mental health friendly.	Carried forward, and will present for brainstorm at this meeting.	Jeff Sheen

Topic and Summary of Discussion

EPAS Update

- 1- 20 clients currently on EPAS Program
- 2- Demographics presented (handout)
- 3- How many people have their assistance at work? Only 4 in the main project, and none in the Pilot project.
- 4- 1 Client receives both home health agency and fiscal agent option
- 5- Recent Referral source
 - a. DSPD in Ogden
 - b. Rick Cobia has been working with the support brokers

Quality Assurance

- 1- 1 year ago the plan was to do an initial mail out survey, and then a follow-up face to face.
- 2- Over time the format has changed to gather more information for the survey to see how things are going.
 - a. The intent of this QA is to continue past the grant and follow the EPAS program.
- 3- 13 new questions that have been proposed (handout)
 - a. Face to face visit
 - b. Group feedback
 - i. One of the products we want to get is a QA product and evaluation of the program
 - ii. Would suggest a scale to see how strongly consumers would feel about services for the supplemental questions.
 1. Would suggest more specific questions
 - c. Will begin Q&A after clients have been on program for at least 6 months. (approx 18 client interviews)
- 4- Feedback on supplemental questions
 - a. Have a list of likely options (for example...)
 - b. Adding some scales to certain questions to get degrees of feelings
 - c. What information is needed, and what we want to get from the interviews
- 5- IRB information
 - a. VMH will not get an IRB

Topic and Summary of Discussion

Update on VMH Pilot

- 1- Sarah Austin has been hired to replace Rhonda
- 2- 18 enrolled, with signed consent and have a promise of a job.
- 3- 15 personal assistants have been hired
- 4- Still actively marketing for Personal Assistants
- 5- Acumen has been difficult to work with
 - a. Personal assistants haven't been getting paid
 - b. Paperwork is not followed up
 - c. Sorting out the admin stuff with them as able too.

VMH Project (slide show by Catherine Carter)

- 1- Demographics
 - a. 50% Female
 - b. Educations, Highest grade completed
 - i. 14% 7th grade
 - ii. 14% 9th grade
 - iii. 29% 12th grade
 - iv. 43% Post High School
 - c. 100% not Hispanic
 - d. 90% white
 - e. 2.1 hours of EPAS per day (averaged over 5 days)
 - f. Average years in mental health services was 15.5 years
 - g. Cost of services for an average about 212 days
 - i. 10% decrease over all services
 1. Decreased
 - a. Case management
 - b. Consultation
 - c. Counseling
 - d. Day treatment
 - e. Skills development services

Topic and Summary of Discussion

2. Increased
 - a. Residential Treatment
 - b. Residential Support
 - c. Vocational Services
 - d. Medication Management

EPAS and Transition from the VMH Project

- 1- Starting to discuss possibilities
- 2- Meeting with clients together
- 3- Organizing files for consistency
- 4- Should be getting services by Jan 1, 2005 though Medicaid

Action Steps

<i>Action Item</i>	<i>Responsible</i>	<i>Target Date</i>
Meet with Carol and discuss the Q&A write up and needs and wants.	Jeff Mandee Kim	October 27, 2004
Get names and contact information about clients, so Jeff can begin to schedule interviews.	LeeAnn Mandee	August 27, 2004
Work on a worksite support guide to use as an internal resource.	Mandee Catherine Carter Leanne	October 27, 2004
Email Catherine the Employment Personal Assistance Services Satisfaction Survey so they can make it mental health friendly.	Jeff Sheen	October 27, 2004