

# UWIN Work Group Minutes

## Work Group: Outreach and Training

Meeting Date: September 22, 2004

Facilitator: Nonie Lancaster and Allison Lozano

Minute Recorder: Tamara Keene

Attendees: Kate Cotterall, Angie Hughes, Nonie Lancaster, John Westling, Noreen Brown, Allison Lozano, Esther Medina, Cathy Chambless, and Tamara Keene

### Next Meeting Date and Location

October 25, 2004 from 1:00pm- 3:00pm at the Judy Buffmire Building in the South Conference Room.

### Topic and Summary of Discussion

#### Report on the training needs of different agencies

- 1- Currently working on making contact with the various agencies.
  - a. Susan Loving would like to schedule another round table, and have it video taped for future web stream.
  - b. Met with Doyle Bender from DWS, and are currently coordinating with web streaming and CD's for continued training
    - i. Esther has worked with the transition navigators (video)
    - ii. Anita has also trained the Transition navigators (video)
    - iii. Mandee and Nonie also presented Gene's journey (video)
  - c. Still need to see what DSPD can used
  - d. Collection of various training tapes are being edited and reviewed for content
    - i. May need some additional footage
    - ii. The questions from the audience were relevant
    - iii. Still need to get an expanded EPAS training review
      1. Perhaps this tapping could occur at the Transition Conference.
        - a. Parent audience

## Topic and Summary of Discussion

- b. May not be best for an expanded EPAS presentation.
- iv. Look for other opportunities to present, and get additional filler
- e. The questions are being transcribed

### Further updates on the video-taping

- 1- Should have some good footage, after the past few trainings
- 2- Some of the questions were de-railing the training
  - a. Many un-focused questions
- 3- Park City's training seemed to be very good
- 4- May want to consider having just a day where taping is the objective, and not in front of an audience.

### Consumer Testimonials (Collaboration)

- 1- The idea is to find people who have accessed programs and make a presentation or report that documents them and their successes.
  - a. Ideally representing each of the incentives that UWIN has focused on over the last 3-4 years
    - i. What did each program do for them
- 2- Will make this accessible to the public...where this would have the strongest effect
- 3- The format for the stories has not be decided
  - a. Options are power point, video, audio tape, web...
    - i. Todd at KSAR would know best way to support the technical side of the media
  - b. Showing what each of the programs are in relation to the consumer
    - i. Also having the audio, regardless of video or still media, to give a stronger voice to each spotlighted consumer.
    - ii. Consider showing the consumer's in the workplace, using various programs.
- 4- How best to illustrate, through consumer stories, how the UWIN supported programs work and can help.
  - a. Web site
  - b. Posters
  - c. Radio Spots

## Topic and Summary of Discussion

- 5- How many people would share their stories
  - a. May become recognized and well known
    - i. More people would reduce too much individual attention
  - b. Various consumer backgrounds would diversify populations
  
- 6- What is the objective with showing the testimonials
  - a. Encourage program growth, and consumer awareness
  - b. Referral source
  
- 7- Need to identify possible people
- 8- Need to develop good questions

## Action Steps

<i>Action Item</i>	<i>Responsible</i>	<i>Target Date</i>
Identify people for the consumer spotlights. Perhaps about 10-12. Think about a few younger transition consumers, mixed disabilities, and those who use various Work Incentives. Nonie will make a write up or plan to carry this out. (Will work on this with Cathy—on Friday)	Mandee Nonie Jolene Anita Noreen	October 1, 2004
Get feedback from this OT workgroup		
Then begin identifying, with help of those listed as “responsible”		
Develop a questions or script to ask Consumers for the spotlight piece	Hank	