

# UWIN Work Group Minutes

## Work Group: Outreach and Training (green)

Meeting Date: January 8, 2002

Facilitator: Alison Lozano and Nonie Lancaster

Minute Recorder: Tamara Keene

Attendees: Alison Lozano, Becky Taylor, Corliss Neuber, Dianne Brown, Nedra Taylor, Nonie Lancaster, Sharron Yearsley, Hank Liese, Cathy Chambless, Mande Buckley, Victor Layton, Bill Young, Jon Westling, Kenny Robertson, and David Cruz

### Next Meeting Date and Location

January 29, 2002 at DSVBI (250 w 1950 s) in room #R532 from 10:00am – 12:00pm

### Action Item Updates from Past Meetings

<i>Action Item</i>	<i>Status</i>	<i>Who</i>
Modify progress of information matrix	In progress, needs to become more focused	All of group

### Discussions for Future Meetings

## Topic and Summary of Discussion

### Discussion revisited on matrix development

#### Grouping of target audiences

- 1- Consumers and Family
- 2- Employers
- 3- Organizations and Agencies
  - a. Primary server for an individual with disabilities
  - b. Serves a larger population, including people with disabilities
  - c. Direct providers of Work Incentives (would need a high level of knowledge)

### Order of Information Dissemination

- I. Group 3c would need to be trained so services could be provided
- II. Groups 3a and 1 would need to have Outreach on the new services, probably do these group simultaneously
- III. Groups 2 and 3b would need just a general and broad outreach, and once again simultaneously

### Messages for Medicaid Work Incentives with above grouping in mind

- I. Direct providers of Work Incentives
  - a. In depth knowledge. To help a person know if they may be eligible
  - b. Not necessarily a skill level for actual determination
  - c. Know where to refer for more information
  - d. 2 skill levels of knowledge
    - i. Medicaid eligibility worker needs to know more than a benefits counselor
    - ii. Cross training issue
- II. Organizations/Agencies and Consumers/Families
  - a. Organizations need to know enough to make correct referrals
  - b. Basic eligibility information, i.e. "what is available"
  - c. Consumers/Families need to have an awareness of what help is available and where to get it
  - d. Consumers/Families need to know that these programs are new and not existing
  - e. Need a self-assessment for beginning eligibility

## Topic and Summary of Discussion

- f. How could these programs impact current and future benefits?
  - g. Don't overwhelm Consumers/Families. Give them enough assistance and referral data so it's available when they are ready to understand and use.
- III. Employers and Organizations in general
- a. Employers should know how changes will affect them or employees they might have
  - b. With employers, information will probably be person specific, how do you explain?
  - c. Organizations in general will need to provide general information about what services are available and who to contact for information.

## Action Steps

<i>Action Item</i>	<i>Responsible</i>	<i>Target Date</i>
Attend other UWIN Work Group meetings. 01/15/02 Work Incentives, 10:00am – 12:00pm at Judy Buffmire Building 03/12/02 Work Incentives, 10:00am – 12:00pm at Judy Buffmire Building 03/13/02 Employment Supports, 10:00am – 12:00pm at Judy Buffmire Building	Corliss Neuber Corliss Neuber Nedra Taylor	See action item for specific meeting dates
Form a sub-group to assist in preparing a UWIN Brochure that can be handed out during outreach seminars and meetings.  Group will also go over existing brochures and find representation to support topics to be included.	Hank Mandee Nonie Alison Kenny Nedra (by Phone)	January 16, 2002
Talk to Hector about Ethnic Representative.	Cathy C Bill Nonie	ASAP

## Recommendations for GOE Group